



OLD REPUBLIC
National Title Insurance Company

777 Post Oak Blvd., Suite 240
Houston, Texas 77056
713-877-1770 Fax
713-877-1780 Office

ALERT!

To: All Agents & Attorneys in the State of Texas
From: David W. Rhodes
Date: June 28, 2007
Re: New Form of Complaint Notice

The Commissioner of Insurance has issued Bulletin No. B-0023-07 which requires a change in the Complaint Notice to consumers. The new notice must be on a separate page and included with each insurance policy, certificate or evidence of coverage issued on or after July 1, 2007. It affects all lines of insurance but for our industry it affects the title commitment and any insurance policies.

The new Notice page should be a form of Notice as attached bearing a notation that it is page (i) "romanette one". Remember that it requires a separate page.

See Notice attached but note that in item No. 2, the name and telephone number of your company should be inserted.

IMPORTANT NOTICE

To obtain information or make a complaint:

You may contact (title agent's name and #).

You may call Old Republic National Title Insurance Company's toll-free telephone number for information or to make a complaint at:

1-888-678-1700

You may also write to Old Republic National Title Insurance Company at:

400 Second Avenue South
Minneapolis, Minnesota 55401
Attn: Claims Department

You may contact the Texas Department of Insurance to obtain information on companies, coverages, rights or complaints at:

1-800-252-3439

You may write the Texas Department of Insurance:

P. O. Box 149104
Austin, TX 78714-9104
Fax: (512) 475-1771
Web: <http://www.tdi.state.tx.us>
E-mail: ConsumerProtection@tdi.state.tx.us

PREMIUM OR CLAIM DISPUTES:

Should you have a dispute concerning your premium or about a claim you should contact the Old Republic National Title Insurance Company first. If the dispute is not resolved, you may contact the Texas Department of Insurance.

ATTACH THIS NOTICE TO YOUR POLICY

This notice is for information only and does not become a part or condition of the attached document.

AVISO IMPORTANTE

Para obtener informacion o para someter una queja:

Puede comunicarse con su (title agent's name and #).

Usted puede llamar al numero de telefono gratis de Old Republic National Title Insurance Company para informacion o para someter una queja al:

1-888-678-1700

Usted tambien puede escribir a Old Republic National Title Insurance Company:

400 Second Avenue South
Minneapolis, Minnesota 55401
Attn: Claims Department

Puede comunicarse con el Departament de Seguros de Texas para obtener informacion acerca de companias, coberturas, derechos o quejas al:

1-800-252-3439

Puede escribir al Departament de Seguros de Texas:

P. O. Box 149104
Austin, TX 78714-9104
Fax: (512) 475-1771
Web: <http://www.tdi.state.tx.us>
E-mail: ConsumerProtection@tdi.state.tx.us

DISPUTAS SOBRE PRIMAS OR RECLAMOS:

Si tiene una disputa concerniente a su prima o a un reclamo, debe comunicarse con Old Republic National Title Insurance Company primero. Si no se resuelve la disputa, puede entonces comunicarse con el departamento (TDI).

UNA ESTE AVISO A SU POLIZA: Este aviso es solo para proposito de information y no se convierte en parte o condicion del documento adjunto.